

Job Title: **Support engineer (f/m)**

Career Area: Technical Support

Location: Copenhagen

Candidate Type: Experienced

Date Posted: Apr 3, 2008

We are looking for an experienced support engineer with mature technical and analytical skills.

Responsibilities

In this position you will take ownership of support calls and take the necessary steps to deliver superior technical feedback and solutions to our customers. You will also:

- work independently and complete support tasks
- analyze / find / describe and resolve issues in integrated solution scenarios
- support implementation of software / hardware within ongoing projects
- support customers on soft- and hardware issues
- verify soft- and hardware implementations

Qualifications

You must have experience in technical support of large scale implementations. Experience in IT/application based environments in the media segment is an advantage. Additional qualifications include:

- Knowledge/experience in Linux/Windows, storage, server, networking, webserver (IIS, apache), broadcast technologies
- Setup and analysis of Database technology (Oracle or SQL Server)
 - SQL or SQL+
- Analysis of Application Interfaces
 - XML, webservice, Application Logs
- Ability to work in multi-national environments and teams
- English: fluent

Interested?

Please send your application, desired salary and earliest possible starting date to:

Silex Media GmbH

Human Resources

Rosemarie Mohr

<mailto:rmohr@silexmedia.com>

Tel: +49 (89) 4512549 0